

The smarter way to see a doctor

1 Consult doctors from the comfort of your home

Discover the ease of using HealthyLife, our healthcare app. With just your HSBC HK Mobile Banking App logon credentials, you can access a range of medical services, such as finding providers, having video consultations with doctors, and getting medications delivered - all at your convenience.



Book a video consultation via the Home tab in the app:

1. Select 'Video consult a doctor'
2. Enter details and choose a doctor
3. Your booking will be confirmed



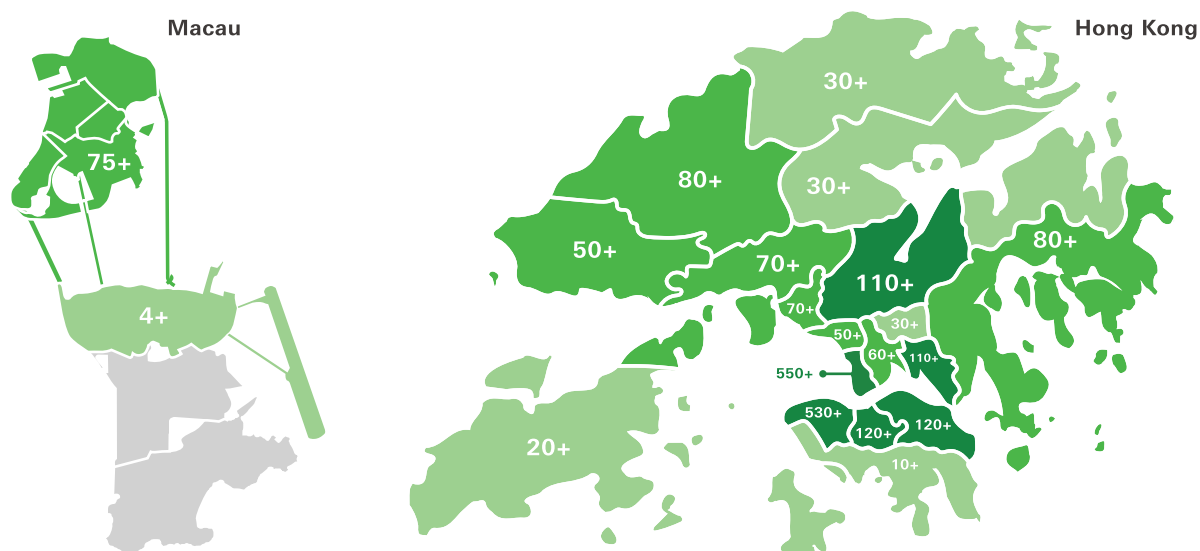
**Want the convenience of unlimited free video consultations?
Simply upgrade to the Premium plan.**

2 Find medical service providers and clinics in our network

Our HSBC Life Care+ Medical Network includes medical service providers across Hong Kong, Macau and mainland China. You can easily locate them from our app. Simply show your eHealth card at your selected medical service provider to enjoy your discount.

HSBC Life Care+ Medical Network – Hong Kong and Macau

We have you covered across Hong Kong's 18 districts and in Macau.



*Above data is for reference only. The list of medical service providers is subject to change from time to time at HSBC Life's discretion without prior notice.



How to book a physical consultation via the Home tab in the app:

1. Perform a doctor search
2. Select a doctor or clinic
3. Contact selected Hong Kong and Macau doctor or clinic, and book an appointment

*HSBC Life reserves the right to change the types of doctors included in the Care+network, as well as the specific doctors within the Care+ Network.

HSBC Life Care+ Medical Network - Mainland China

Enjoy our care beyond borders. Access medical related services at over 200 service providers across mainland China, including in Beijing, Guangdong, Jiangsu, Shanghai, Zhejiang and beyond.

 **Beijing**

 **Guangdong**

 **Jiangsu**

 **Shanghai**

 **Zhejiang**

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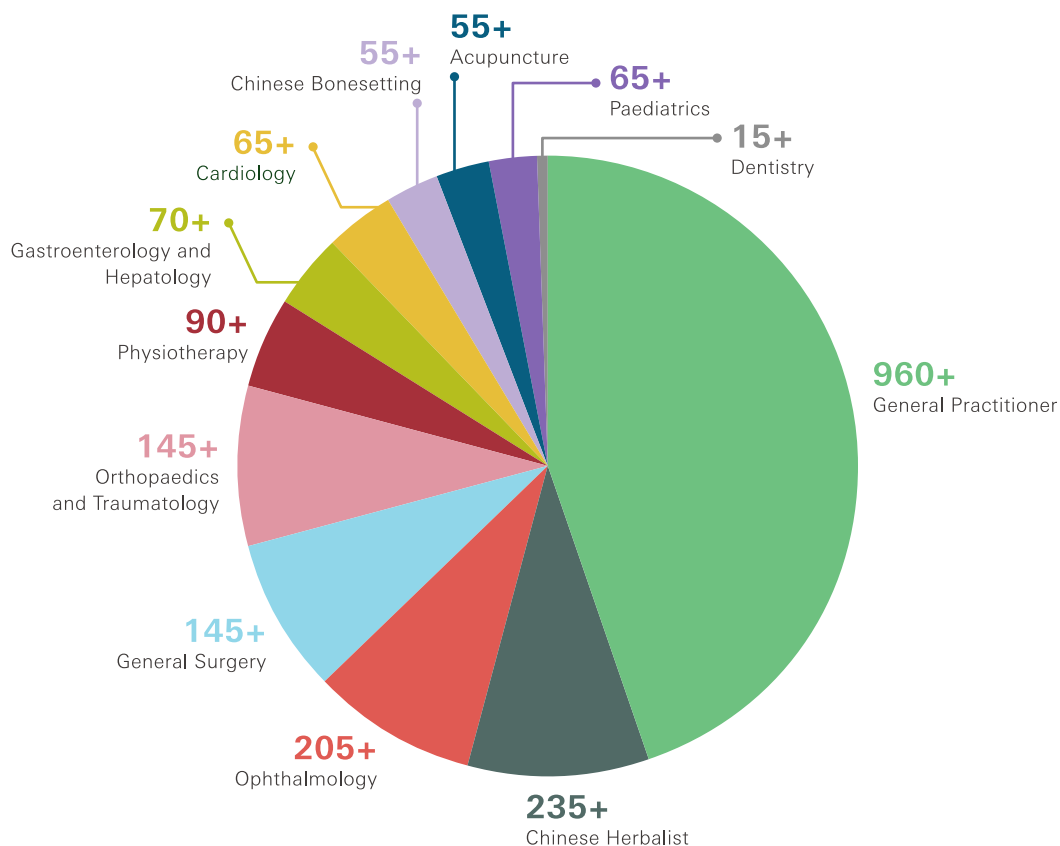


How to book a physical consultation via the Home tab in the app:

1. Perform a doctor search
2. Select a doctor or clinic
3. Book an appointment in mainland China in advanced by contacting +852 9441 2999 (applicable only in Hong Kong) / +86 00 878 6868 (applicable only in mainland). If you would like to book an appointment with C.K.J, please contact +852 6215 0055

Our Specialties

The HSBC Life Care+ Medical Network covers more than 40 specialties :



Visit the HSBC HK Mobile Banking app to explore all our specialties.