

Terms and Conditions of HSBC Premier Staying Privileges

General Terms and Conditions

1. HSBC Premier Staying Privileges (hereinafter called "Promotion") runs from 25 August 2025 to 31 July 2026, both dates inclusive (hereinafter called "Promotion Period"). The Promotion is limited and subject to availability on a first come, first served basis.
2. Sun Hung Kai Real Estate (Sales and Leasing) Agency Ltd or the landlord (hereinafter called "Signature Homes") agrees to offer the Staying Privileges (as defined in paragraph 8 hereinbelow) to the Eligible Customers (as defined in paragraph 4, 5, 6 hereinbelow), if the Eligible Customers sign off a Qualifying Tenancy (as defined in paragraph 8 hereinbelow) of the Selected Properties (as defined in paragraph 3 hereinbelow).
3. Selected apartments, houses, and serviced apartments leased by Signature Homes include the followings (hereinafter called "Selected Properties"). Selected Properties list is subject to change at any time without prior notice, please email signaturehomes@shkp.com or contact Signature Homes General Hotline +852 9228 2931 for the latest selected property list.

Signature Homes Residential Leasing – Selected Apartments	
The Royal Tower, Hillsborough Court	18 Old Peak Road
Dynasty Court	23 Old Peak Road
The Harbourview	11 Magazine Gap Road
Grand Garden	61 South Bay Road
Henredon Court	8 Shouson Hill Road
Pacific View	38 Tai Tam Road
3 Repulse Bay Road	
127 Repulse Bay Road	
Victoria Harbour	133 Java Road, North Point

Signature Homes Residential Leasing – Selected Houses	
Shouson Peak	9-19 Shouson Hill Road
12 Shouson Hill Road	
42 Plantation Road	
Le Palais	8 Pak Pat Shan Road
Coral Villas	27 Horizon Drive
8 Deep Water Bay Road	
51&55 Deep Water Bay Road	
63 Deep Water Bay Road	
Selected Serviced Apartments	
Four Seasons Place	8 Finance Street. Central
The HarbourView Place	1 Austin Road West, Kowloon
Victoria Harbour Residence	133 Java Road, North Point
TOWNPLACE	TOWNPLACE KENNEDY TOWN (97 Belcher's Street, Kennedy Town) TOWNPLACE SOHO (18 Caine Road, Central) TOWNPLACE WEST KOWLOON (10 Lai Ying Street , West Kowloon)

4. To enjoy the Promotion, Eligible Customers should email signaturehomes@shkp.com or contact Signature Homes General Hotline +852 9228 2931, and specify "HSBC Premier Staying Privileges" for enquiries. When making enquiries, Eligible Customers is required to send the proof of their valid HSBC Premier status profile via Eligible Customers' HSBC HK Mobile Banking App indicating with full customer name, or any other information as may be required to Signature Homes staff. Eligible Customers is required to login the HSBC HK Mobile Banking App on site for Signature Homes staff to validate his/her identity and membership. The Staying Privileges (as defined in paragraph 8 hereinbelow) will only be granted after successful identity verification by Signature Homes' staff and subject to the fulfillment of the requirement in General Terms and Conditions Clause 8.
5. Eligible Customers must be a new tenant, occupant or licensee of Signature Homes, who has not made any direct or indirect contact with Signature Homes' staff or referred to Signature Homes via any other sources, including property agency, regarding the concerned premises within a period of six months before the date of enquiry.
6. Eligible Customers shall not be any staff of the Sun Hung Kai Properties Group or its subsidiaries or affiliates, and shall not be directly employed or under secondment with Signature Homes, including Signature Homes Residential Leasing Team, Four Seasons Place Team, The HarbourView Place Team, Victoria Harbour Residence Team, TOWNPLACE Team.
7. No liability, warranty or any other responsibility in tort or in contract shall be incurred by Signature Homes if the said introduction is unsuccessful or is deemed as unsuccessful.
8. Eligible Customers will be entitled to receive the designated Staying Privileges (hereinafter called "Staying Privileges") upon the Eligible Customers has directly signed off a qualifying tenancy with Signature Homes, which includes a 24-month or above offer letter / tenancy agreement in one of the selected apartments or selected houses with Signature Homes' Residential Leasing or 1 month to 12 month licence agreement / long-staying contract/ tenancy agreement in one of the selected service apartments (hereinafter called "Qualifying Tenancy") within the promotion period. In both circumstances, the Signature Homes's standard terms and conditions shall be adopted for the offer letter / tenancy agreement / licence agreement / long-staying contract. Such standard terms and conditions shall be subject to change without prior notification at the Signature Homes's sole discretion.
 - 8.1. For selected Signature Homes Residential Leasing, the Staying Privileges will be entitled according to the premises leased by Eligible Customers in the Qualifying Tenancy as the followings.

Signature Homes Residential Leasing	Staying Privileges
2-bedroom apartments	HK\$10,000 credits on Butler home concierge services credits and 1-year Butler+ membership; AND HK\$10,000 ifc mall e-Gift Vouchers
3- 4 bedroom apartments	HK\$20,000 credits on Butler home concierge services credits and 1-year Butler+ membership
Houses	Privilege 1: M+ Patron 1-year membership; OR Privilege 2: 30-minute Lion Rock Helicopter Private Flight for up to 6 people

8.1.1.The Staying Privileges are subject to availability. Signature Homes reserves the final right to discontinue the Staying Privileges or to substitute a similar reward of equal value at any time without notice prior to that Staying Privileges being redeemed.

8.1.2.A redemption letter of Staying Privileges (hereinafter called “Redemption Letter”) will be issued to the Eligible Customers within 60 days after signing the Qualifying Tenancy. Eligible Customers is required to follow the instructions stated in the Redemption Letter to redeem the Staying Privileges.

8.1.3.The Staying Privileges are subject to the terms and conditions and restrictions imposed by merchandise, travel agencies, or other providers. Sun Hung Kai Real Estate (Sales and Leasing) Agency Ltd and Signature Homes shall assume no responsibility for the quality of the goods or services redeemed as the Staying Privileges, including rendered and their after-sales services. For the usage and terms and conditions of Staying Privileges, please refer to the instructions in the Redemption Letter and contact the corresponding provider for details.

8.1.4.The Redemption Letter can only be redeemed for Staying Privileges once respectively. Lost, stolen, or damaged Redemption Letters will not be reissued.

8.1.5.The Redemption Letter cannot be extended, transferred, refunded and/or redeemed for cash.

8.2. For selected Serviced Apartments, the Staying Privileges will be entitled according to the premises leased by Eligible Customers in the Qualifying Tenancy as the followings.

Serviced Apartments	Staying Privileges
Four Seasons Place	Enjoy a complimentary 1-night stay upon completion of 1 month or above stay agreement at selected 1-bedroom or above room types at Four Seasons Place.
The HarbourView Place	Enjoy up to HK\$5,000 one-off rental reduction for 1 month or above bookings
Victoria Harbour Residence	Enjoy up to HK\$3,000 SHKP Mall Gift Certificates for 1 month or above bookings
TOWNPLACE	Enjoy up to HK\$1,000/month on rental discount for 1 month or above bookings

- 8.2.1.The Staying Privileges are subject to the period of stay and the room availability. Please email signaturehomes@shkp.com or contact Signature Homes General Hotline +852 9228 2931 and specify “HSBC Premier Staying Privileges” for enquiries.
- 8.2.2.The Staying Privileges will be rewarded by corresponding Serviced Apartment. Please contact their leasing team for redemption details.
- 8.2.3.The SHKP Mall Gift Certificates are supplied by an independent contractor. The use of Gift Certificate is subject to the relevant terms and conditions of the merchant. Signature Homes shall assume no responsibility for the quality and after-sale services.
9. Eligible Customers will be entitled to the Staying Privileges for each concerned premises once.
10. The Staying Privileges cannot be refunded and/or redeemed for cash.
11. This Promotion cannot be used in conjunction with other promotional offers offered by Signature Homes.
12. Signature Homes reserve the right to revise any of the terms and conditions without prior notice. The entitlement of the Staying Privileges shall be at the sole discretion of Signature Homes and Sun Hung Kai Real Estate (Sales and Leasing) Agency Ltd . In case of dispute, Sun Hung Kai Real Estate (Sales and Leasing) Agency Ltd and Signature Homes reserve the rights of final decision, which interpretation shall be binding and conclusive.
13. These terms and conditions shall be construed and governed by the laws of the Hong Kong Special Administrative Region of the People's Republic of China.

Butler home concierge services and 1-year Butler+ membership

1. The Butler home concierge services credits (hereinafter called "Butler Credits"), and 1-year Butler+ membership will be awarded by Butler Asia (hereinafter called "Butler"), subject to the fulfillment of the requirement in General Terms and Conditions Clause 8.
2. Eligible Customers should scan the QR Code stated on the valid Redemption Letter and contact Butler via WhatsApp +852 3001 5278 to redeem Butler Credits and activate their membership within 60 days from the issue date of the Redemption Letter.
3. The Butler Credits and Butler+ membership will only be valid for 1 year starting from the activation date. The credit could be used for Butler+ home services. Please contact Butler at +852 3001 5278 for details.
4. The Butler Credits and Butler+ membership are non-transferrable, cannot be extended and must be redeemed on or before the expiry date. Late redemption will not be accepted and the remaining Butler Credits will be expired and deemed invalid.
5. The Butler Credits and Butler+ membership cannot be refunded and/or redeemed for cash.
6. The Butler Credits and Butler+ membership is subject to respective terms and conditions. For the usage and terms and conditions, please contact Butler at +852 3001 5278 for details.
7. Butler policies apply, and use of the Butler Credits and Butler+ membership is subject to Butler's Terms and Conditions, which may be updated at Butler's sole discretion. In the event of any dispute, Butler's decision shall be final and binding.

Hong Kong ifc mall e-Gift Vouchers

1. The Hong Kong ifc mall e-Gift Vouchers (hereinafter called "ifc mall Voucher") will be awarded by Hong Kong ifc mall (hereinafter called "ifc mall"), subject to the fulfillment of the requirement in General Terms and Conditions Clause 8.
2. Eligible Customers should present a valid Redemption Letter at CLUB ic Lobby and has successfully registered for CLUB ic membership in person on or before 31 August 2026 to redeem the Staying Privileges. Late registration will not be accepted.
3. The Green membership will only be activated upon the completion of registration with all necessary information. The Green membership validity is usually evergreen subject to ifc's discretion to cancel the membership.
4. Eligible Customers who is an existing CLUB ic Green member or above membership upon the date of redemption, will only be entitled to the ifc mall Voucher, subject to the fulfillment of the requirement in General Terms and Conditions Clause 8.

5. The ifc mall Voucher will be valid from the date of issuance to 31 August 2027 ("both dates inclusive"). The ifc mall Voucher is available after login to CLUB ic account on "ifc mall (Hong Kong)" iPhone/Android applications and can only be used at outlets of the participating merchants at ifc mall. Please refer to the list of the participating merchants on the App. Other terms and conditions of the ifc mall Voucher apply.
6. Eligible Customers will be entitled to a CLUB ic Green membership upon confirmation of member registration by ifc. The membership level will be reviewed daily and reflected on the next day based on the Accumulated ifc Points required for upgrade in the same calendar year. If a Green Member has accumulated and successfully registered 10,000 ifc Points or above within any 30-consecutive day period in the same calendar year, he/she will become a Purple Member or above on the next day based on the Accumulated ifc Points. Only spending made upon completion of membership registration and successfully registered within 30 days in the same calendar year will be counted; otherwise, the Applicant will remain in the Green membership tier. The use and validity of the CLUB ic membership are subject to respective terms and conditions.
7. The ifc mall Voucher cannot be refunded and/or redeemed for cash.
8. The ifc mall Voucher are supplied by ifc mall and are subject to respective terms and conditions. For the usage and terms and conditions of Referral Rewards, please contact ifc mall at +852 2295 3308 for details.

M+ Patron Membership

1. M+ Patron Membership will be coordinated through Signature Homes, subject to the fulfillment of the requirement in General Terms and Conditions Clause 8.
2. Eligible Customers should follow the instructions on the Redemption Letter and provide all necessary information, including name, date of birth, email address and mailing address to Signature Homes to redeem the M+ Patron Membership.
3. The M+ Patron Membership should be redeemed within 60 days from the issue date of the Redemption Letter, expired redemption will be deemed invalid.
4. The M+ Patron Membership cannot be extended, refunded and/or redeemed for cash.
5. The M+ Patron Membership is subject to respective terms and conditions. For the usage and terms and conditions, please contact the West Kowloon District Authority or visit <https://www.mplus.org.hk/en/membership/m-patron/> for details.
6. Signature Homes shall assume no responsibility for the quality and after-sale services provided by the West Kowloon District Authority.

30-minute Lion Rock Helicopter Private Flight

1. 30-minute Lion Rock Helicopter Private Flight for 6 people (hereinafter called "Private Flight") will be coordinated through Signature Homes, subject to the fulfillment of the requirement in General Terms and Conditions Clause 8.
2. Eligible Customers should follow the instructions on the Redemption Letter and contact Signature Homes General Hotline +852 9228 2931 on the reservation and booking arrangement 2 months before your desired departure date for your Private Flight.
3. The Private Flight should be redeemed within 1 year (365 days) from the issue date of the Redemption Letter, expired redemption will be deemed invalid.
4. The provider of the Private Flight will be Hello! Hong Kong Tour, and subject to the availability of the selected dates. Signature Homes reserves the final right to substitute the Private Flight of equal value at any time without prior notice.
5. The Private Flight cannot be extended, refunded and/or redeemed for cash.
6. The Private Flight is subject to respective terms and conditions. For the usage and terms and conditions, please contact Hello! Hong Kong Tour or visit <https://www.hellohongkong.com.hk/> for details.
7. Signature Homes shall assume no responsibility for the quality and after-sale services provided by the Private Flight provider.